

Riga will be all about hockey again this May as Finland and Latvia are co-hosting the 2023 IIHF Ice Hockey World Championship. The tournament will take place in Tampere and Riga in 12.-28.5.2023.

We are looking for hundreds of volunteers to come work with us! You can find a list of available tasks and descriptions below. Tasks are divided into different areas: tournament support services, customer and VIP services, sport and game operations, entertainment and communications and media services. In every task you will have an opportunity to peek behind the scenes and create unforgettable memories and new friendships.

Read more and come work with us! You can fill in the form in English or Latvian.

Please note that with this form you are applying to work in Riga.

# **Team Service**

Main task for Team service volunteers will be to prepare changing rooms before the game with uniforms, water, ice, snacks, fruits etc. and after the game will bring all uniforms, towels to the cleaning/washing room.

- Minimum age 16
- Good physical condition
- Good English knowledge
- Preferably languages of the teams participating 2023
  IIHF WM Group B

# **Ceremonies Staff**

Volunteers will work with the pre-game ceremony, check out if everything is going right and teams know when and what to do before the game. These volunteers may be involved in activities related to the entertainment of the spectators during the Group B games in arena RIGA.

To help officials during the award ceremony with flowers, prizes.

Minimum age 16

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### Driver

Main people for transportation, responsible for driving media, VIP, LOC, team members etc. Volunteers will have long shifts and will have a variable schedule. Cars will be provided by Škoda.

- Minimum age 21
- Driving licence and experience
- Good English knowledge
- You must be familiar with Riga

# **Spectator Services**

Volunteers will help spectators/participants with the plans of the venue – seats/sectors etc.

Volunteers will provide spectators/visitors/members with the newest and the most accurate information about the tournament, collect and exhibit every day's results and standings, to provide information about transportation, Arena Riga plans and skyboxes/seats/sectors/catering and others. Volunteers also work in the coat check area with spectators' jackets/umbrellas/backpack etc.

- Minimum age 16
- Good English knowledge

# **Transportation Centre Staff**

Volunteers will help drivers, officials and spectators in parking area, they will organize daily shifts, electric car charging, cleaning, washing and all things with it.

- Minimum age 18
- Good English knowledge

# Fan Village

Volunteers will work at the fan village help desk in front of IIHF WM arena – Arena Riga. They will help fans with the most accurate information about 2023 IIHF WM– games, standings etc.

- Minimum age 16

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- Good English knowledge
- Good communication skills

#### Accreditation

Volunteers will work in the Accreditation centre, where they will have to issue and hand out accreditation cards – printing, laminating. The work in the accreditation centre will be a specific program, the instructions will be given before the start of 2023 IIHF WM.

- Minimum age 16
- Good IT skills
- Good English knowledge

### **Hotel Service**

Volunteers will help the IIHF, teams, media and VIP guests with information about the 2023 IIHF WM e.g. about transportation, accreditation, games, standings etc. The task will be similar to an info desk in hotels.

- Minimum age 16
- Good English knowledge

### Hospitality

Hospitality volunteers will work in the VIP area with the IIHF, Infront and LOC guests and national federations' delegates. They will help them with the most accurate information about the 2023 IIHF WM.

- Minimum age 18
- Fluent in English
- Other language skills will be an advantage

### Hostess

The VIP guest hostesses' main tasks is to welcome guests at the Arena Riga entrance and bring them to their seats/sectors/skyboxes. It is essential to provide guests with everything needed for a qualitative game view.

- Minimum age 18





Good English knowledge

#### **Referee Host**

Volunteers will help referees with transportation, hotels, game uniforms, water and other necessary information about the 2023 IIHF WM.

- Minimum age 18
- Fluent in English

#### Media assistant

Volunteers who will work in the media zones, will assist accredited reporters, photographers and TV with the latest accurate information and provide all the technical help and assistance they will need. Press assistants are also in charge of providing teams and all media representatives with statistic protocols after every period of the games in the 2023 IIHF WM.

- Minimum age 16
- Good English knowledge
- Good IT skills

### Practice rink assistant

Volunteers will prepare team dressing rooms for practices and afterwards will collect bottles, towels and uniforms. They will be responsible for practice pucks.

- Minimum age 16
- Good physical condition

### **IT** assistant

Volunteers will help the IT manager in both arenas with Accreditation centre, media centre etc. They will help to set up computers, printers, TV and other technical equipment.

- Minimum age 18
- Good IT skills
- Good English knowledge

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### Mascot SPIKY assistant

Volunteers will help our mascot SPIKY with dressing, and all they will look out that fans are not trying to block the way in tribunes for mascot activities.

- Minimum age 16
- Good physical condition
- Good English knowledge

#### **Doping chaperones**

These volunteers will escort ice hockey players to the doping testing room after the game and will assist to the IIHF medical team.

- Gender male
- Minimum age 18
- Good English knowledge

### Set up/take down assistants

Before the 2023 IIHF WM you will help to prepare the event arena. You will help to set up warm up area, media centre, accreditation centre and other necessary rooms and offices and assist in the tear down after the event.

- Minimum age 16
- Good physical condition
- Good English Good English



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