



Tampere will be all about hockey again this May as Finland and Latvia are co-hosting the 2023 IIHF Ice Hockey World Championship. The tournament will take place in Tampere and Riga in 12.-28.5.2023.

We are looking for hundreds of volunteers to come work with us! You can find a list of available tasks and descriptions below. Tasks are divided into different areas: tournament support services, customer and VIP services, sport and game operations, entertainment and communications and media services. In every task you will have an opportunity to peek behind the scenes and create unforgettable memories and new friendships.

Read more and come work with us! You can fill in the form in English, Finnish or Swedish.

Please note that with this form you are applying to work in Tampere.

TAMPERE: [To the application form >>](#)

If you are interested in volunteering in Riga, Latvia, please use this form:

RIGA: [To the application form >>](#)

Tournament support services

In tournament support services, you will have a chance to see the event from the scratch as most of the support service tasks start already at the beginning of May. These tasks will suit you if you consider yourself to be a hands-on and reliable worker.

Transportation

As a driver, your task is to transport the official participants of the 2023 IIHF WM. Cars are booked by the Organizing Committee. This task requires local knowledge and good communication skills.

NOTE: You have to be at least 18 years old before the tournament starts and own a driver's license.

Driving organizers work closely between the Organizing Committee and drivers. Your task is to schedule drives. You will shine as a driving organizer if you own good communication skills, patience and can speak fluent English.

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Accreditation

Accreditation center is the first contact to the Worlds for many participants. Tasks consist of e.g. helping people with their accreditation card matters and printing and laminating the badges. Working in the accreditation center requires accuracy as well as customer service and language skills.

IT Support

IT support services include tasks such as setting up the computers used by the organizing committee, installing software, and configuring network and printer settings on the computers and assisting official participants the use of arenas' networks, computers and phones.

NOTE: ICT skills

Security

The access control works closely with other security operations in the tournament. Tasks include guiding fans, checking accreditation badges and observing the surroundings. The task requires a customer service spirit, language skills, patience and the ability to follow instructions.

The security team is responsible for the safe running of the game event in the public areas.

NOTE: The task requires a security steward license and English language skills.

Volunteer Lounge

Volunteer lounge is a place that is dedicated to all the volunteers. A team of social and enthusiastic volunteers will make sure that all volunteers can get their well-earned break with coffee and some snacks, handing out the volunteer uniform packages and keeping the area tidy. This task gives you the perfect opportunity to get to know most of all the volunteers working in the tournament! You will shine with a positive attitude and good organizing and social skills.

Customer and VIP services

As a customer and VIP services volunteer, you will be the first contact to many spectators and VIP guests. These tasks are made for you if you consider yourself to have good customer service skills and social attitude. In an international atmosphere, you will be able to use and develop your language and problem-solving skills.

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Ticketing

In the **ticket sales team**, the tasks include picking up and delivering tickets, e.g. at the pick-up tickets point, group bookings and VIP tickets. This task requires an excellent customer service attitude and pressure tolerance in an occasional hectic environment as well as fluent Finnish and English language skills.

Hospitality

In **hospitality services**, your task is to make sure that VIP guests feel comfortable during the games and are offered guidance when needed. This task requires excellent customer service skills as well as pressure tolerance in an occasional hectic environment.

NOTE: You have to be at least 18 years old before the tournament starts.

Sport operations

In sport operations, you will be working in the middle of the tournament action, as many of the tasks are focused on helping teams, referees and other operations related to the sport matters. It is considered as an advantage if you have previous experience in working with ice hockey teams and implementing different areas of the game event as well as ice hockey knowledge.

Medical

Stand by Doctor follows team's practices and games, and lead the operation of situations that may require first aid. Knowledge of ice hockey and fluent English are considered as an advantage.

NOTE: You have to be a licensed and practicing medical official.

Anti-Doping Escort will accompany the player during the test according to the instructions given by the Medical Supervisor. The IIHF Medical Supervisor appointed by IIHF for the tournament will train the escorts. This task requires fluent English, other language skills are also considered an advantage.

NOTE: The escort must be a male person over 18 years of age.

Team Service

Team Service helps the teams with different tasks that include e.g. laundry and towel service, delivery of practice pucks,

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delivery of snacks during games to teams and referees, and assisting teams' own equipment manager in equipment repairs and service. This task requires a customer service attitude, language skills, as well as being able to do long shifts. Knowledge of ice hockey or experience from a similar task are considered an advantage.

Statistics & Off-Ice Officials

Off-Ice Official and statistics tasks of the game event are produced together with Finnish Ice Hockey Referee Federation and its member associations, and consists of e.g. time keeping, scoring, penalty time keeping, game time tracking, shots and starts statistics. Most of the tasks are no different from normal game event tasks. Due to the value of the IIHF Ice Hockey World Championship, the requirements of the IIHF, different software and an exceptionally large number of games, co-operation is practiced e.g. with the statistics team and announcers before the 2022 IIHF WM begins. Tasks require accuracy and collaboration skills.

NOTE: The persons selected for these tasks must be working actively as Off-Ice Officials during the season 2021-2022. The person must belong to a Finnish referee club and the Off-Ice Official course must be completed.

Referee hosts

Referee hosts assist the Organizing Committee and the IIHF's referee team and ensure the smooth running of the referees' day program. Referee hosts coordinate the daily program in cooperation with other tournament operations. Hosts must have language skills and local knowledge. Knowledge of ice hockey is also considered an advantage.

NOTE: You have to be at least 18 years old before the tournament starts.

Media services & communications

This area includes e.g. assisting with the reporting media, running the media center, directing the reporting media at games and media courier services. Your main location for your tasks will be the media center, where you're going to be surrounded with media from all over the world. Content producers are also needed during the 2023 IIHF WM for the Finnish Ice Hockey Association and the 2023 IIHF WM's official channels.

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Media Center

Copying and courier services team makes sure the reporting media has all the necessary statistical materials. You will be delivering needed materials to e.g. TV broadcasters and commentaries. This task requires positive attitude and initiative approach to given tasks.

Media services team assists the reporting media and runs the media center. These tasks are made for people with great customer service and language skills. An understanding about the needs of the reporting media is considered an advantage.

Communications

Writing Journalists and Translators produce content (news, interviews) and translate material (Finnish-English) to the 2023 IIHF WM's official website. The task may also include reporting on other happenings of the 2023 IIHF WM inside and outside the arenas. The task requires excellent Finnish and English language skills and fluent and sharp writing skills. Knowledge of ice hockey, previous experience and related studies are considered an advantage.

Photographers take pictures of the games during the tournament and possibly other events inside and outside the arenas. In addition to shooting, photographers are expected to edit the photos if necessary and upload the images to the LOC's image database. Previous experience from a similar task is considered an advantage.

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