

GUIDELINES FOR FANS

Paramedics and policemen, hundreds of security guards, organizers and volunteers—they'll all be in charge of keeping visitors to the 2022 IIHF Ice Hockey World Championship safe. Organizers are asking fans to arrive early so they have plenty of time to clear security. Fans will be able to bring flags and drums, but not whistles, megaphones, or cameras with telephoto lenses.

The International Ice Hockey Federation (IIHF) and the Organizing Committee of the 2022 IIHF Ice Hockey World Championship inform about the ticket sale and the rules that hockey fans must follow when attending games in Tampere and Helsinki according to the government decisions.

Ticket sale

- Ticket purchase limit – no more than six tickets per person for a game.
- If the event has to be cancelled due to the COVID-19, the ticket price will be refunded.
- If the seating capacity has to be reduced due to the COVID-19, the ticket holders will be informed.
- If the ticket holder is tested positive for COVID-19 infection just before the event, or is in a quarantine ordered by a physician, it is possible to apply for a reimbursement of the ticket before the game in question.
- If it is not possible to travel to Finland due to the COVID-19 travel restrictions, the ticket holder can apply for a reimbursement of the ticket before the game.
- If a COVID-19 pass is needed during the event, all the ticket holders will be informed. Instructions and guidelines from the Finnish health authorities will be followed.
- Every fan (including children from 5 years on) coming into the arena needs a ticket. Children who are under 5 years old are welcome to the games without a ticket but must sit on the lap of a guardian.

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- After each game the arena must be cleared, so even fans attending the next game must first leave the building. Fans who are unruly or clearly intoxicated will be prohibited from entering.

More information

Tampere Deck Arena opens 90 minutes before the first game, and after the end of previous games. Helsinki Arena opens 60 minutes before the first game, and after the end of previous games.

At the entrance: tickets will be checked, as well as a strict check that no prohibited items will be brought into the venue. It is not possible to bring food or drinks to the arena. Please observe the generally accepted epidemiological safety measures – observe distance, do not crowd, observe personal hygiene.

If you have any additional questions please write to: tickets@2022.iihfworlds.com.

Instructions and recommendations for fans

- Tampere Deck Arena opens 90 minutes before the first game, and after the end of previous games. Helsinki Arena opens 60 minutes before the first game, and after the end of previous games.
- Everyone entering the arena needs a ticket (excluding small children under 5 years old)
- The arena will be emptied after each game before fans are allowed in for subsequent games
- We recommend that fans arrive early, to go through security with plenty of time
- Fans must have their game ticket with them at all times
- Fans must sit in the correct seat on the ticket (section, row, seat)
- Fans who are unruly or clearly intoxicated will not be allowed into arenas

Fans can come to games with drums and flags on plastic poles with a maximum length of 1 m. Flags on telescopic metal poles and on wooden poles are forbidden. Posters and flags that include disparaging remarks, words insulting human rights or promoting hatred and violence are strictly forbidden. As well, whistles, pressure-sound sprays, megaphones, and vuvuzelas are forbidden. It is also forbidden to bring in narcotics, glass of any sort, perfumes, flammable substances,

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laser pointers, flashlights, flashing items, flashing lights, pressed gasses, weapons, explosives, or binoculars. Animals are also not allowed.

Professional photographic technology is forbidden in the stands. Additionally, making motion or sound recordings for commercial purposes is forbidden during the duration of the championship. Television companies and accredited media are the rights owners, and fan recordings cannot be published for commercial purposes.

Smoking in both arenas is strictly forbidden, but fans wishing to smoke are allowed to leave the arena for this purpose and re-enter.

Security

These security controls are organized in accordance with Finnish laws.

Forbidden items are:

- Guns
- Explosives
- Cold weapons, poles, knuckle-duster, and similar items
- Any food and drink
- Whistles, vuvuzelas, pressure sound sprays, megaphones, and similar items
- Items with light which can harm others, notably flashlights, blinkers, flashing lights, laser pointers, and similar items
- Flags on metal or wooden poles (allowed are flags on plastic poles with a maximum length of 1,5 m)
- Any items or devices which are able to produce professional audio or audio-video recordings, broadcast or by any other means spread audio or audio-video recordings, news, descriptions, or results of the game entirely or of its part online on any other media, with exception of mobile phones, tablets, and PDA devices
- Cameras with telescopic lenses
- Any animals
- Promo and commercial materials of any kind
- Written, graphic, pictorial, audio or audio-video of texts and statements, pledges, badges, slogans or symbols of groups or movements and their programs or ideologies aimed at suppressing fundamental human rights and freedoms

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- Written, graphic, pictorial, audio or visual audio of texts and statements, pledges, badges, slogans or symbols of groups or movements advocating, supporting or inciting hatred, violence or unjustifiably different treatment of a group of persons or an individual for their belonging to a race, the nation, nationality, colour of skin, ethnic group, origin of the family or religious beliefs.

MAKING

MIRACLES

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