



2018
ICE HOCKEY
WORLD
CHAMPIONSHIP
DENMARK
Copenhagen - Herning

**2018 IIHF ICE HOCKEY
WORLD CHAMPIONSHIP
DENMARK**
04.-20. MAY



OFFICIAL VENUE GUIDE - HERNING

INTRODUCTION

The following guide outlines all the important information that ticket holders need to know when attending games at the 2018 IIHF Ice Hockey World Championship in Herning.

Read about:

Please read the guidelines carefully and ensure that you are fully aware of all key information relating to game days to make sure you have safe and enjoyable days whilst enjoying the best teams in ice hockey.



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TRANSPORT AND PARKING

Bus

A free bus-shuttle-service operates daily from 10.00-00.00.

The designated busses, marked "Free Shuttle" or "Jyske Bank Boxen" will stop at three locations: Herning Station, the Venue (Jyske Bank Boxen) and HerningCentret (shopping center).

Furthermore, the bus-lines no.4 and no.6 will drive to Jyske Bank Boxen as part as their normal service. Please note the bus ticket prices are DKK20 each way.

Train

If you plan on travelling by train the Herning Messecenter Station (unmanned train-stop) is located 700 metres from Jyske Bank Boxen. From here you can easily get to the city centre and Herning Station.

Arriva train service between Herning Station and Herning Messecenter Station, generally runs hourly basis.

The last train from Herning Station to Herning

Messecenter Station departs: 23.25

The last train from Herning Messecenter Station to Herning Station departs: 23.18

For reservations, timetables and further information, please go to www.rejseplanen.dk, www.arriva.dk and www.dsb.dk.

Free Parking

Visitors arriving by car are recommended to park at P-Vest and P-Syd 3. Parking is free.

Address

Kaj Zartows Vej 7
7400 Herning

Coach / Tourist Bus Parking - P-Syd 1

Follow the highway to 'Messecenter Herning' and take exit 42. Turn right towards Jyske Bank Boxen and enter in front of MCH Arena (football stadium) on Kaj Zartows Vej onto P-Syd 1.

Taxi

If you are in need of a taxi, please contact Herning Taxa: +45 9712 0777.



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DOORS OPENING AND SECURITY

Fanzone

The Fanzone opens 2 hours prior to the first game of the day

- *2-Game Days: opens 14:15 hrs*
- *3-Game Days: opens 10:15 hrs*

The Fanzone will be open after the last game of the day.

Jyske Bank Boxen Ice Hockey Arena

The doors open 1 hour before the game begins.

Entry inspection

Before entering the Fanzone and Jyske Bank Boxen area all guests will have to go through security and visitation checks.

If requested, all persons shall be required to cooperate in respect of providing evidence of identity, conducting inspections of personal belongings, confiscation of prohibited items, and physical checks. If guests do not cooperate, they can be denied access.

Cameras, photography & recording

The Herning Organizing Committee welcomes all guests to capture their moments at all ice hockey games through the permitted use of non-professional photography, such as a Smartphone camera. Ticket holders may record, transmit or in any other manner distribute over any media, any image, sound or description of any game for personal, non-commercial use.

Ticket holders must not allow such activities to be used commercially by anyone without a written approval by the IIHF.

Merchandising

Merchandising shops are located in the outdoor Fanzone and inside the arena. The shops are open on each game day.



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ALLOWED ITEMS

Flags and banners are allowed in the arena with the following restrictions:

Size:

- *Flags and banners should be within reasonable size*
- *They should not interfere with the view of the other spectators.*
- *If they do, the Security is entitled to seize the banner/flag*

Pole:

- *Length up to 1,50 m (60 inches)*
- *Plastic material with blunted edges*
- *Telescopic rods are allowed*
- *No wooden or metal material*

Drums:

Drums as musical instruments are allowed into the arena and onto your seat, however, if the drum is physically in the way for other guests, you may be asked to remove it. Drums are not allowed at any time in the isles/walking areas.



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PROHIBITED ITEMS

Ticket holders should be aware that there are several restricted or prohibited items for the 2018 IIHF Ice Hockey World Championship in Herning.

Please read the prohibited items list on this page carefully, so that there will be no inconvenience at the entrance inspections for anyone.

In general, no items that obstruct the view of other spectators or that can be considered an annoyance to others or a dangerous object will be allowed into the arena.



Firearms, weapons, knives & explosives



All electronic devices other than cell phones



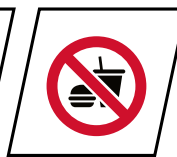
Fireworks and pyrotechnics



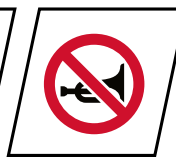
Bottles of all kinds, cups, cans & glass



Illegal substances (e.g. drugs, etc.)



Food including fruit
Exceptional cases listed on the next page



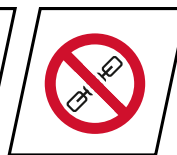
Any noisemakers such as; megaphones, gas faxes, air & electrical horns, whistles, plastic/ inflatable clap hands, etc.



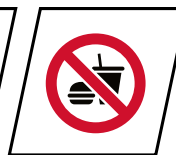
Professional photography & camera equipment (telephoto lens etc.). This includes all GoPro devices.



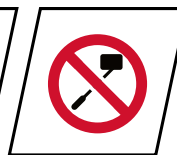
Nail files & scissors



Studded bracelets and belts



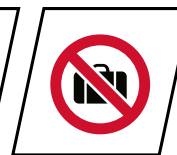
Beverages of all kinds! Exceptional cases listed on the next page



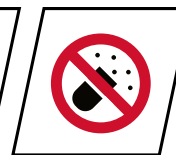
Selfie sticks and telescopes for the mobile devices



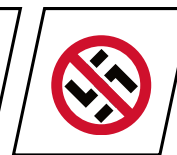
Flammable & oxidizing items/material Wall-paper rolls, paper, confetti Homemade trophies, etc.



Purses and backpacks larger than the size DIN A4 (210x297 mm). There will be no opportunity around/ in the arena to deposit bigger sized bags



Laser lights & pointers



Racist, xenophobic and radical right-wing propaganda material

If the following items are found the police will be informed immediately: Pyrotechnical devices / fireworks of any kind, Powders in plastic bags or other unusual containers, Flags or other items that are racist, homophobic, or gang related, Weapons of any kind (incl. Rambo and butterfly knives, throw-stars, etc.)

GENERAL INFORMATION

Code of Conduct

Fans are entitled to enjoy the hockey experience free from disruptive or inconsiderate behaviors or unruly actions.

Fans shall refrain from using abusive language and obscene gestures as well as slogans.

Fans may not engage in fighting, throwing objects or other similar behavior.

Fans who choose to consume alcohol must do so in a legal and responsible manner.

Intervention with an intoxicated or impaired fan will be handled in a prompt and safe manner.

Violation of the Fan Code of Conduct may result in being expelled from the venue without a ticket refund.

Arrive early at the arena

Please, arrive early at the arena. Because of the many people entering the arena, it may take up to an hour to enter the arena.

Food and Beverages

Exceptional cases for beverages and food are:

FOOD: Diabetic people are allowed to bring their needed food, after presentation of a medical certificate.

BEVERAGES: Ticket holders who need special beverages due to illness. They are allowed to carry on 0.5 l in either a PET bottle or Tetra pack, after presentation of a medical certificate.

ATM (Cash Machine)

An ATM is located inside the arena in the foyer next to the ticket office and in the main building of MCH on Vardevej 1. It is also possible to retrieve cash from the Info Center in the indoor Fanzone. All concession stands accept most payment/credit cards.

Types of Payment

The following types of payment will be accepted inside the arena at the concession stands: Debit card, MasterCard, VisaCard, Visa Pay, DinersClub, American Express, Maestro, China Union Pay & JCB.



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GENERAL INFORMATION

Non-Smoking Policy

The entire arena is a smoke-free environment. Smoking is only allowed in designated smoking areas outside. The use of all kinds of tobacco products, including the use of electronic cigarettes, is prohibited other than in any designated areas. If it is discovered inside the arena, the ticket holder must dispose of it immediately and may be expelled from the arena.

Wheel chairs

The Fanzone and Jyske Bank Boxen have wheel chair access. It is important to purchase a wheel chair game ticket in advance, as there is only access to the arena with a wheel chair ticket.

Arena clear out

As there is more than one Ice Hockey game per game day, therefore the entire arena has to be cleared out from all spectators in between the games.

Temperature

The temperature will be between 15-18 degrees in the arena.

Cloakroom

For jackets and backpacks/purses/bags larger than DIN A4 (210x297 mm). Please use the chargeable cloakrooms positioned in the Info Center inside the Fanzone or in the foyer of Jyske Bank Boxen. EUR 3/DKK 20,- per item.

Resale

Resale of tickets above face value is illegal in Denmark. However, it is possible to transfer your ticket to another fan. All you have to do is contact Ticketmaster's Customer Service at: +45 7015 6565 and then our employees will aid you in transferring tickets and refunding your purchase.

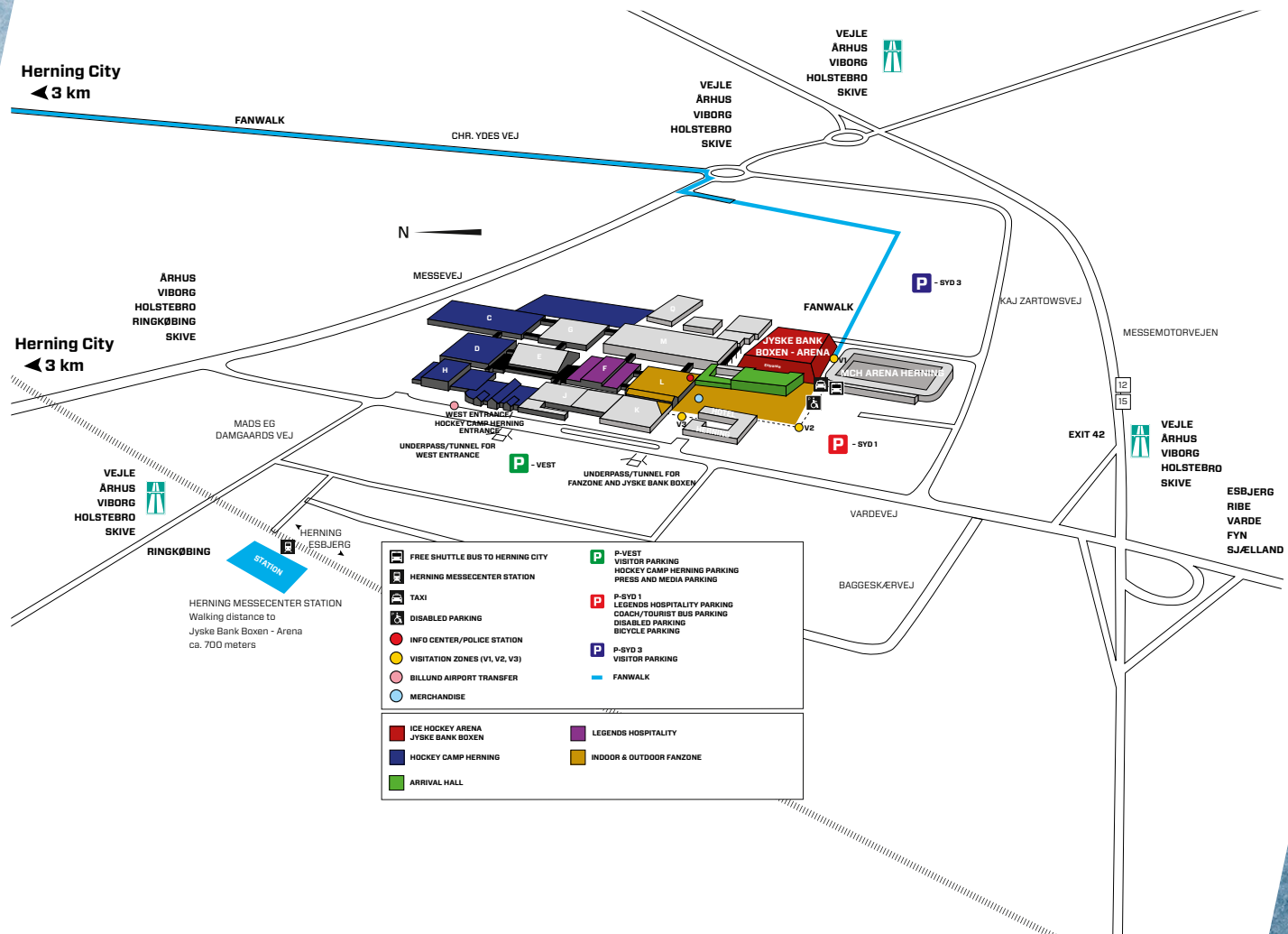
Fanwalk

Join the 3.2 km Fanwalk and experience the spirit of fans when ice hockey enthusiasts from all over the world make their way to the 2018 IIHF Ice Hockey World Championship games. The Fanwalk route starts at the city square in the center of Herning and ends at the 11,000-seat indoor arena, Jyske Bank Boxen where everybody can take part in the ice hockey party in the official Fanzone positioned right outside the Ice Hockey Arena, Jyske Bank Boxen.



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OVERVIEW MAP



PICTURE



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